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Date Released: **October 21, 2015**
Date Effective: **October 21, 2015**
Subject: **Motion Booting Default**
Effectivity: **All ALTAs**
Require Action: **Verify Motion Booting parameter**
Time of Compliance: **Prior to flight**

BACKGROUND

It was recently discovered that through the process of upgrading Synapse firmware from 3.02 to 3.4, the Motion Booting parameter can be set to ON. This update was occurring in the factory for certain ALTAs shipped with Synapse firmware 3.02 causing the Motion Booting parameter to be set to ON when shipped. Freefly recommends that this is setting be turned off under normal conditions since it bypasses error checking processes.

This Service Bulletin is being issued only to potentially affected ALTA operators.

RECOMMENDATIONS

Freefly recommends that affected operators verify that the Motion Booting parameter is set to the appropriate setting (typically OFF) prior to next flight.

For Service Information Contact:
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Hours of Operation: M-F 8am-6pm PST